

Good Afternoon,

It has been brought to my attention that some communities have felt that JHU has stumbled a little on student/community relations during the transition between Carrie Bennett and Jon Walter, and Salem and I. I just want to let you know that these concerns have not fallen on deaf ears and that both Jon and I are committed to working with you and your community to address any concern that is brought to our attention. I know many of you have already received this information, but attached is the Student Community Issue Procedure, which outlines the procedures to report a complaint. If you haven't done so, please share this with your neighbors and association members. Also, as a former Mayor's Office and Baltimore Housing employee, I cannot stress enough the importance of 311 to report sanitation issues. Believe what you will about 311, but it is a tool to get the city's attention on some of these issues which will ultimately get the property owner's attention.

Aside from these normal procedures, last week Associate Dean Dorothy Sheppard, Office of Student Life, Jon Walter, Student/Community Liaison, Councilwoman Mary Pat Clarke, and I met and offer the following actions in an effort to provide additional assistance toward addressing student/community issues:

- During the week of January 20th before students return on January 28th, Associate Dean Sheppard will be sending an email to juniors and seniors who live off campus to remind them of their responsibilities as members of the community, emphasizing sanitation, recycling (City's dos and don'ts of trash disposal and recycling, and reminder of trash and recycling days) and loud noise/parties.
- Early in the spring semester, Associate Dean Sheppard will conduct group meetings with students from those houses/units which have been routinely reported as a problem by the community.
- The Office of Student Life is exploring the feasibility of providing periodic extra trash pick-up/removal for those areas where houses/units have been routinely reported as a problem by the community.
- The staff of JHU owned or managed off campus facilities have been notified to provide additional monitoring and maintenance of trash disposal areas to make sure they are clean and dumpster lids are closed. These facilities include:
 - McCoy, 3401 N. Charles
 - Wolman, 3339 N. Charles
 - Charles Commons, 3301 N. Charles
 - Homewood, 3003 N. Charles
 - The Charles, 3333 N. Charles
 - The Blackstone, 3215 N. Charles

Also, I have shared with Associate Dean Sheppard some of the ideas and suggestions that you have shared with me regarding more education and information to students on safety (fire and security) and zoning (no more than 4 unrelated persons living in a structure) and she is willing to exploring more ways to get this information to students especially during the "On Your Own Fair", which prepares students for living off campus. In addition, we will work toward providing a session or meeting during the Fair where a community representative can provide the "community perspective" to students. There will be more to come on that.

We hope that these additional actions will provide some more relief from the complaints and issues, and as always welcome comments and suggestions.

Please do not hesitate to contact me directly if you have any questions or comments.

Thank you and I look forward to working with you.

Jennifer

Jennifer J. Mielke
Director
Office of Community Affairs
Johns Hopkins University
443.287.9900